

Patient Bill of Rights

Forefront Physical Therapy will protect the privacy of your health information, medical records, and any such medical and personal information from those other than directly related to your medical care. Forefront Physical Therapy will use your information to coordinate your treatment; to keep your treating healthcare professional(s) up to date on your status in therapy; to obtain payment for treatment; to conduct internal audits and evaluating quality of care reviews. We also provide information when required by law.

Please review the intake paperwork you were asked to complete during your registration with us. If you have any questions or special needs, please do not hesitate to talk with your therapist or our billing specialist.

You have the right to:

- receive courteous professional service
- ask for clarification on your treatment plan and diagnosis
- access your Practice Fusion electronic health record at anytime via your online portal login
- request that we complete information or correct any inaccurate information in your record
- request a list of individuals or entities with whom we share your medical information
- request in writing specific person(s)/agency(ies) not to receive specific information
- speak to the billing specialist or owner of our company

We ask that you:

- respect others in our clinic both verbally and non-verbally
- try to keep to your appointment, and to call as soon as possible if you need to change or cancel your appointment
- keep us aware of any changes in your condition or doctor appointments
- respect the privacy of others, and maintain confidential items of interest you may learn